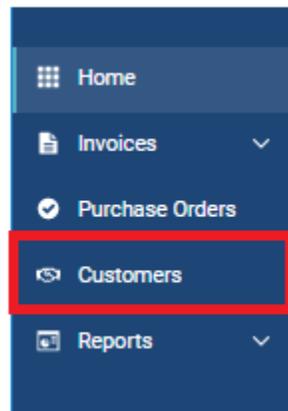


HOW TO CONNECT TO YOUR CUSTOMERS ON THE TUNGSTEN NETWORK PORTAL

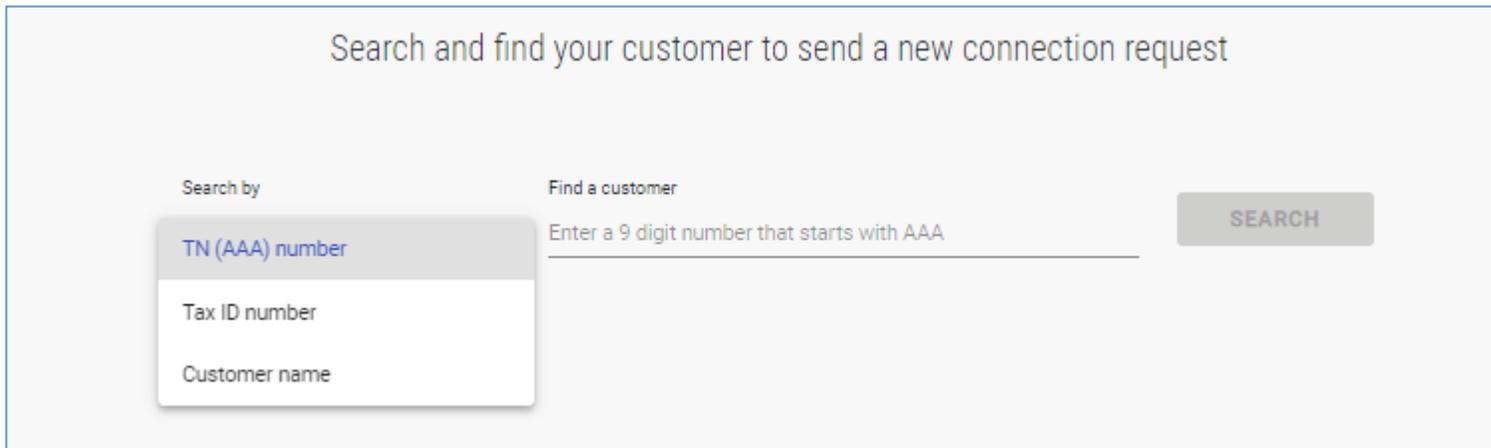
1. Please login in at www.tungsten-network.com/login
2. Once you have logged in click on **Customers** on the left hand side of the screen



3. Click on **New Connection** on the right side of the page



4. Select from the dropdown if you wish to search for your customer by their Tungsten AAA number, their Tax ID number or their Name



The screenshot shows a search interface titled 'Search and find your customer to send a new connection request'. It features a 'Search by' dropdown menu with three options: 'TN (AAA) number', 'Tax ID number', and 'Customer name'. To the right of the dropdown is a text input field labeled 'Find a customer' with the placeholder text 'Enter a 9 digit number that starts with AAA'. A 'SEARCH' button is located to the right of the input field.

5. Enter the details and click search

Search and find your customer to send a new connection request

Search by Find a customer

TN (AAA) number AAA466908282 **SEARCH**

6. If you know your vendor code enter it (this is not mandatory)
Click confirm



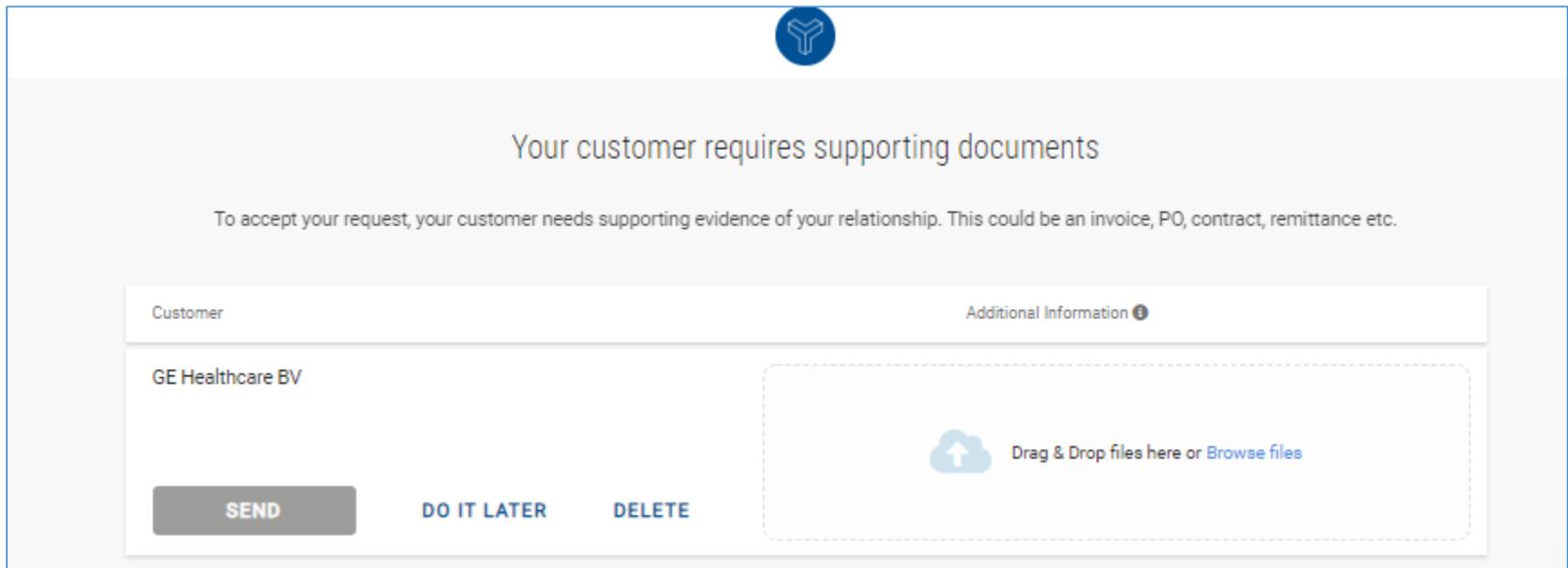
You've selected **GE Healthcare BV**.

Please add a **vendor code** before sending your connection request, it will speed up the process.

Customer	TN (AAA) number	Tax ID number	Vendor code 
GE Healthcare BV De Rondom 8, Eindhoven, 5612	AAA466908282	NL009100477B01	<u>Optional</u>

SEARCH AGAIN **CONFIRM**

7. Please include supporting documents for your request, for example a PO or invoice. Once you have added your supporting document click send.



The screenshot shows a web interface with a blue circular logo at the top center. Below the logo, the heading "Your customer requires supporting documents" is displayed. Underneath, a message states: "To accept your request, your customer needs supporting evidence of your relationship. This could be an invoice, PO, contract, remittance etc." The interface is divided into two main sections: "Customer" and "Additional Information". The "Customer" section contains the text "GE Healthcare BV". Below this, there are three buttons: "SEND" (a dark grey button), "DO IT LATER", and "DELETE". The "Additional Information" section is a dashed box containing a cloud icon with an upward arrow and the text "Drag & Drop files here or [Browse files](#)".

8. Your customer will now review your request

✓ Success. Your connection request has been successfully sent to your customer

CUSTOMERS

CONNECTED (19) **PENDING REQUESTS (1)**

Search by name or AAA number

GE Healthcare BV  

Country	Tax ID number
NETHERLANDS	NL009100477B01
TN (AAA) number	Last updated
AAA466908282	January 26, 2021

 1 **ADD FILES**