HH Associates Netherlands BV Tungsten operating manual

Please be aware:

A PO will only be available in Tungsten when the HHG Buyer marks it "Delivered in HHub"

Invoices automatically reject when:

- The payment term, currency or billing entity differ across PO's (consolidated invoice) PO line numbers are not added to each PO line
- PO numbers are not input exactly (case sensitive) as provided
- Early Settlement Discount wording is not added (not applicable to ESD exempt suppliers)

Please follow this step-by-step to guide you through the portal:

1. Enter your email and password:



2. To review your available POs, go to Purchase Orders:

| Y Tungsten Network Portal | × + | | - 0 |
|------------------------------|---|--|--|
| → C | en-network.com/login | | ⇔ ☆ © ∅ Q 👹 |
| 🗄 Apps 😁 Citrix XenApp - Ap | 😵 NOT GRPO - Googl 🔯 Pages - Home 🖪 | sraintree Control P., 😡 HH Global HHUB 🍏 Supplier Portal Sign. | h 👁 HSBCnet HSBC 🔣 hhintranet/Depart 🚼 dg3 🔇 |
| | oup-TEST | | 🔍 📓 Your account Help & Support 🗸 Log Or |
| Home | Connect with your customers | Send invoices | Check the status of your invoices |
| invoices | Search and connect to more of your custome in a few clicks | rs Create your invoice online in a few clicks | Track the latest status of your invoices in real- time |
| Purchase Orders | CONNECT TODAY | CREATE INVOICE | WHERE IS MY INVOICE? |
| Reports Y | For your attention | | Last refersh: 7 min and |
| Early payment | For your attention | | in the second |
| | Failed invoices | Count Date Custo | view All |
| | Rejected invoices | 8 | View All |
| | | | PGRADE TO INTEGRATED SOLUTION |
| | P-0-4 (| stand Principal Institution | and Annual Instance Manual |
| * | | About Tungsteo Network FAQ Terms of use | Privacy Policy Contact Support 👩 🙄 😋 |
| | | | 1744 C 117 C |

- 3. You can review if one single PO is available for your Invoice by doing the following:
 - I. Customer field: select HH Associates Netherlands BV
 - II. Input PO (NLP+7Digits)
 - III. Select PO date range: 12 Months (recommended)
 - IV. Click Get MY POs

Purchase orders (POs)

Review your purchase orders(POs).

Criteria

| HH Associates Nether | lands B.V | TEST - AAA545718660 | ~ |
|----------------------|-----------|-----------------------|---|
| PO number | | | |
| NLP2083646 | | | |
| Status | | | |
| Please select | ~ | PO status definitions | |
| PO conversion status | | | |
| All | ~ | | |
| Select PO date range | | | |
| Last 12 months | ~ | | |
| | | | |

- 4. You can review all your available POs by doing the following:
 - v. HH Associates Netherlands BV
 - vi. Select PO date range: 12 Months (recommended)
 - vii. Click Get MY POs

| eria | | |
|-------------------------------------|-----------|-------------------------|
| Customer | | |
| HH Associates Netherla | ands B.V. | - TEST - AAA545718660 🗸 |
| PO number | | |
|] | | |
| Status | | |
| Please select | ~ | PO status definitions |
| PO conv <mark>e</mark> rsion status | | |
| All | ~ | |
| Select PO date range | | |
| Last 12 months | ~ | |

5. Once you get your PO or POs, review all the ones that have status new (click on plus sign) and if you are ok then click on accept.

| | PO number | Updated PO date | Customer | Customer TN Number | Status | Version 🕜 | First line description | Lines | Invoices | Net value | Delivery Method | |
|---|--|---|--|-----------------------|---|---------------------|------------------------|-------|--|---|---|-----|
| • | NLP2062427 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 1 | 325,00 | - | Pre |
| 0 | NLP2059728 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 1 | 3.475,00 | | Pre |
| 0 | NLP2059722 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 1 | 818,13 | | Pre |
| 0 | NLP2083644 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 700 | 1 | 1 | 1.678,00 | - | Pre |
| • | NLP2070288 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 1 | 684,00 | - | Pre |
| | | | | | | | | | PO NUM TN Buye AAA195 PO Date: Currency | IBER UKF r Number 787833 : 16 Marc v: Pound | P232856 r: :h 2020 Sterling | 3 |
| | | | | | | | | | PO NUM TN Buve | IBER UKF | P232856 | 3 |
| | POI | FROM | | _ P | 0 ТО | | | | PO NUM TN Buye AAA195 PO Date: Currency Reference | IBER UKF r Number 787833 : 16 Marc y: Pound ce numbe | P232856 r: ch 2020 Sterling ers | 3 |
| | PO I HH A Grove Leath | FROM ssociates Ltd House, Guild erhead | I - TEST iford Rd | Ρ | о то | | | | PO NUM TN Buye AAA195 PO Date: Currency Referenc | IBER UKF r Number 787833 : 16 Marc y: Pound ce numbe | P232856 r: Sterling ers | 3 |
| | PO I HH A Grove Leath | FROM ssociates Ltd House, Guild erhead | I - TEST iford Rd INFORMATIO | P | о то | | | | PO NUM TN Buye AAA195 PO Date: Currency Referenc | IBER UKF r Number 787833 : 16 Marc y: Pound ce numbe | P232856 r: ch 2020 Sterling ers | 3 |
| | PO I HH A Grove Leath ADC Local | FROM sociates Ltd House, Guild erhead PITIONAL Currency Surder Numbe | I - TEST iford Rd INFORMATIO | P | O TO | W0001 | | | PO NUM TN Buye AAA195 PO Date: Currency Reference | IBER UKF r Number 787833 : 16 Marc y: Pound :e numbe | P232856 r: ch 2020 Sterling ers | 3 |
| | PO I HH A Grove Leath Leath Local PO V Purch | FROM ssociates Ltd House, Guild erhead PITIONAL Currency endor Numbe ase Order Re | I - TEST Iford Rd INFORMATIO | P | O TO GBP SBROV STD | W0001 | | | PO NUM TN Buye AAA195 PO Date: Currency Referenc | IBER UKF r Number 787833 : 16 Marc y: Pound ce numbe | P232856 r: sh 2020 Sterling ers | 3 |
| | PO I HH A Grove Leath Local PO V Purct Docu Paym | FROM ssociates Ltd House, Guild erhead DITIONAL Currency endor Numbe iase Order Re ment subtype ent Ref. | I-TEST iford Rd INFORMATIO | P | GBP SBROV STD I 90 day | W0001 rs Doc. Da | tte | | PO NUM TN Buye AAA195 PO Date: Currency Referenc | IBER UKF r Number 787833 : 16 Marc y: Pound ce numbe | P232856 r: sh 2020 Sterling ers | 3 |
| | PO I HH A Grove Leath Local PO Va Purch Docu Paym Buver | FROM ssociates Ltd House, Guild erhead PITIONAL Currency endor Numbe iase Order Re ment subtype ent Ref. Tax Registra | I - TEST Iford Rd INFORMATIO | P | GBP SBROV STD I 90 day N/A | W0001 rs Doc. Da | tte | | PO NUM TN Buye AAA195 PO Date: Currency Referenc | IBER UKF r Number 787833 : 16 Marc y: Pound :e numbe | P232856 r: Sh 2020 Sterling ers | 3 |

6. Once you accept the PO, select the one you want to invoice (just one PO)

| Active p | urchase orders | | | | | | | | | | | |
|----------|----------------|--------------------|--|-----------------------|----------|--------------|------------------------|-------|----------|-----------|--------------------|------|
| Select | PO number | Updated PO date | Customer | Customer TN Number | Status | Version 2 | First line description | Lines | Invoices | Net value | Delivery Method | |
| 0 | NLP2059720 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 0 | 2.874,00 | - | Prev |
| 0 | NLP2083646 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 700 | 1 | 1 | 1.678,00 | | Prev |
| 0 | NLP2090891 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 5000 | 1 | 1 | 1.926,00 | - | Pre |
| 0 | NLP2074241 | 4-5-2021 | HH Associates Netherlands B.V TEST | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 0 | 316,00 | - | Pre |
| • | NLP2060093 | 4-5-2021 | HH Associates Netherlands B.V | AAA545718660 | Accepted | 0 | HHub Qty: 1 | 1 | 0 | 1.287,38 | - | Pre |

7. Click on Convert PO:



8. Enter your invoice number and tick on the empty box next to Net Amount. Ensure the correct quantity and unit price are inputted, and select the correct tax code from the drop down:

| PO Co | nvert #NLP2 | 2083646 | | | | | | | 1 Help with |
|---------------------------------|--|-----------------|-------|------|-------------|------------|-------|------------|--|
| Create inv Enter in TESTO | voice number* | | |] | | | | | |
| Apply ta Please APPL | A line items to use ax code to selected i select Y TO SELECTED ITEM | tems v MS | | | | | | | |
| No | Part code | Description | Qty | UoM | Unit price | Net amount | Qty | Unit price | Tax rate |
| 1 | PRPRI10100 | Material | 1,000 | Each | 1.678,00000 | 1.678,000 | 1,000 | 1.678,000(| Please select Please select |
| | BACK | CREATE INVO | ICE | | | | | | 6% VAT Algemeen Tarief 21% Property Transfer Tax Triangulation- 0% (EU) VAT Exempt VAT Exempt VAT Reverse Charge Verlaagd Tarief 9% |

9. Once you complete step 9, click on create Invoice:

10. A page with invoice summary should be display as below, click on Confirm:

| PO Convert # | NLP2083646 | | | | | | Help with this page |
|----------------------------|------------|-------------|-------------|----------|------------|------------|---|
| Create invoice | | | | | | | |
| Invoice number TEST0022 | | | | | | | |
| | | | | | | | |
| Line Descript | tion Qty | UoM | Unit price | Tax rate | Tax amount | Net amount | Gross amount |
| 1 Material | 1,000 | Each | 1.678,00000 | 21,00 | 352,38 | 1.678,00 | 2.030,38 |
| Summary | | | | | | | |
| No. of lines | | 1 | | | | | |
| Total tax | E | EUR 352.38 | | | | | |
| Net total | EL | JR 2.030,38 | | | | | |
| ВАСК | CONFIRM | 1 | | | | | |
| | | 4 | | | | | |

- **11.** A page with invoice details should be displayed. Review that the amount is correct. Note even if you input a payment date & advanced payment date, this is not valid information that will be taken into our accounting system.
- **12.** Make sure you add data to any mandatory fields. These are not taken into our accounting system, so please select as per your own process
 - Note: Invoices cannot be backdated more than 7 days

| Invoice #: TEST00 |)22 | | Heip with this page How to create an invoice or credit not |
|---|------------|---|--|
| Your details | | | Invoice details |
| Your name 🕢 Start typing to search Your tel | • | Drukkerij van As B.V Jumbo HIHGW2 - TEST | Invoice number* TEST0022 I Document type Invoice |
| Your email | | Sending goods from a different address than the invoice address? No - They're the same | Invoice date* 11-5-2021 |
| Who you are invoicing | | | Advance payment date 🤣 |
| Name 🕜 | | HH Associates Netherlands B.V TEST | Payment due date 😢 |
| Start typing to search | 0 | Rivium Boulevard 215 Crystal Building A 7e etage | |
| Tel | | Capelle aan den IJssel 2909 NETHERLANDS VAT registration number NL813211037B01 | Delivery date 🕢 |
| Email | | Sending goods to a different address than the invoice address? | Currency* 📀 |
| | | No - They're the same 🗸 🥥 | Euro 🗸 |
| 🕂 Click here for additional | header fie | ds such as Delivery/GRN number, Cost centre etc | Purchase order (PO) number 2 NLP2083646 |

13. If you are on the Early Settlement Discount (ESD) scheme, please ensure in the 'Payment Terms' section of the invoice, you have entered the following wording replacing the 'X' with the details relevant to your ESD agreement. Invoices without this wording will be rejected.

"A discount of X% of the full price applies if the payment is made within Y days of the invoice date. No credit note will be issued. Following payment you must ensure you have only recovered the VAT actually paid"

Please note that if your PO does <u>not</u> indicate ESD terms, you should leave the below field <u>blank</u>, otherwise your invoice will be rejected. PO terms can be viewed in the Tungsten portal – simply open the PO in the portal, if you do not see 'ESD' anywhere, the wording is not required.

| yment terms | |
|--|---|
| Early payment discount 📀 | |
| No discount for early payment | |
| Apply a discount for early payment | |
| Late payment conditions 🕜 | |
| | |
| | |
| | |
| Payment terms 🕜 | |
| A discount of X% of the full price applies if the payment is made within Y | 1 |
| days of the invoice date. No credit note will be issued. Following payment | |
| you must ensure you have only recovered the VAT actually paid | |

14. If your invoice is just for one PO and you are ok, then click on SEND at the bottom of the form.

| | | Invoice (£) |
|-----|-----------|---------------------------------------|
| | Total net | 3,630.55 |
| | Total tax | 726.11 |
| | | Undo changes |
| Tot | tal gross | 4,356.66 |
| | То | Total net Total tax Total gross |

15. If your invoice is for multiple POs, go to invoice items, and click on ADD

| Who you are invoicing | | | | | | naranee payment aate | | |
|--|-----|---|------------|-----------------|-------------|--|----------|----|
| Name Start typing to search Tel Email Click here for additional header | • | HH Associates Netherlands B.V TEST Rivium Boulevard 215 Crystal Building A 7e etage Capelle aan den Jassel 2909 NETHERLANDS VAT registration number NL813211037B01 Sending goods to a different address than the ir No - They're the same 	v ds such as Delivery/GRN number, Cost centre etc | nvoice add | dress? | | Payment due date @ Delivery date @ Currency* @ Euro Purchase order (PO) nu NLP2083646 | mber @ | |
| Invoice items | | | | Quantity / Unit | Price | Line amount | Total | |
| 01 PRPRI10100 - Materialen en | bew | verking : Voor Vloersticker gangpad HHJ000944 | | 1 / Each | 1.678,00000 | 1.678,00 | 2.030,38 | Ľ⊗ |
| ADD | | | | | | | | |

16. Fill in the form as shown below:

- i. Line Item Type (goods)
- ii. Product Code: you could input your own or PRPRI10100
- iii. Product Description: you could input your description or the one that is in the PO
- iv. Unit: Each
- v. Quantity: Match the PO line amount quantity
- vi. Tax type: select the correct tax code for your invoice
- vii. Price: net of the PO (if tax is applicable), gross of PO if no tax is applicable
- viii. Tax value will calculate automatically based on tax code selected
- ix. When you finish click on the plus sign for more options

| Goods | ~ | | | | |
|----------------------|------------------------|---------------|-----|-----------|------------|
| Product code 📀 | Product description* 🕜 | Unit* 🕢 | | Quantity* | Price* 🚱 |
| Start typing to sear | Start typing to search | Please select | ~ C | 1.000 | 0.00000 |
| • | •• | Tax type* | | | Tax amount |
| | | Please select | v | | 0.00 |

17. Click the below to open up the PO detail and input your PO number and PO line number (you could find it in purchase order review). Your invoice will be rejected without this information.

Click here for additional line level information such as PO/Delivery details, discounts, and other additional information

| PO number 🕜 | PO line number 🕜 | Additiona |
|-------------|------------------|-----------|
| NLP2059722 | 1 | |

18. When you finish to fill in the data, click on SAVE LINE ITEM

| GL number 🕜 | Cost centre | Part category |
|-------------|-------------|-------------------------|
| | | European Article Number |
| | | |
| | | |

19. If you need to add more POs repeat steps 15 to 18. When you finish this process all the POs will be shown in Invoice Items.

| tem | Quantity / Unit | Price | Line amount | Total | |
|--|--|---|--|---|--|
| PRPRI10100 - Production : For G230060 FLEX Left Overlay Credit Message OCT FY17 | 1 / Each | 3,723.00000 | 3,723.00 | 3,723.00 | B S S |
| PRPRI10100 - Materials | 1 / Each | 25.00000 | 25.00 | 25.00 | Ľ⊗ |
| | RPRI10100 - Production : For G230060 FLEX Left Overlay Credit lessage OCT FY17 RPRI10100 - Materials | RPRI10100 - Production : For G230060 FLEX Left Overlay Credit 1 / Each Ressage OCT FV17 1 / Each RPRI10100 - Materials 1 / Each | RPRI10100 - Production : For G230060 FLEX Left Overlay Credit 1 / Each 3,723.00000 RPRI10100 - Materials 1 / Each 25.00000 | RPRI10100 - Production : For G230060 FLEX Left Overlay Credit 1 / Each 3,723.00000 3,723.00 RPRI10100 - Materials 1 / Each 25.00000 25.00 | RPRI10100 - Production : For G230060 FLEX Left Overlay Credit 1 / Each 3,723.00000 3,723.00 3,723.00 RPRI10100 - Materials 1 / Each 25.00000 25.00 25.00 |

20. If you are on the Early Settlement Discount (ESD) scheme, please ensure in the 'Payment Terms' section of the invoice, you have entered the following wording replacing the 'X' with the details relevant to your ESD agreement. Invoices without this wording will be rejected.

"A discount of X% of the full price applies if the payment is made within Y days of the invoice date. No credit note will be issued. Following payment you must ensure you have only recovered the VAT actually paid"

Payment terms

| Early payment discount 🤣 No discount for early payment Apply a discount for early payment | |
|---|--|
| Late payment conditions 🕜 | |
| | |
| | |
| Payment terms 🕜 | |
| A discount of X% of the full price applied days of the invoice date. No credit note you must ensure you have only recovered | s if the payment is made within Y will be issued. Following payment ed the VAT actually paid |

21. If you are OK, then repeat step 13

Once you have clicked 'send' on your invoice it will go through a two-stage validation process

The first will be within the Tungsten portal confirming that the PO references you have used are valid and the invoice and PO values match

- Note: you cannot partially invoice against POs. POs must be fully utilized against an invoice
- You can have multiple POs per invoice, but not multiple invoices per PO.

Once the invoice has cleared Tungsten it will be sent to HH Global for a second validation

You can monitor the progress of your invoice via 'invoice status':

| La Invoices | ^ |
|-------------------|----|
| Create invoice | |
| Template manageme | nt |
| Invoice status | |

Click on the page symbol under 'view details' against your invoice

*

| Document type | Document number | Document date | Customer | Amount | Submission date | Latest update | Status | View details | |
|------------------|--------------------|------------------|---------------------------------------|---------|--------------------|------------------|----------|-----------------|--|
| Invoice | TEST0012 | 6-5-2021 | HH Associates Netherlands B.V TEST | 1122,88 | 6-5-2021 | 7-5-2021 | Approved | ۵ | |
| Invoice | TEST0017 | 6-5-2021 | HH Associates Netherlands B.V TEST | 3509,00 | 6-5-2021 | 7-5-2021 | Approved | Ð | |
| Invoice | TEST0002 | 6-5-2021 | HH Associates Netherlands B.V TEST | 393,25 | 6-5-2021 | 6-5-2021 | Rejected | Ē | |
| Invoice | TEST0004 | 6-5-2021 | HH Associates Netherlands B.V TEST | 989,94 | 6-5-2021 | 6-5-2021 | Rejected | ۵ | |
| Invoice | TEST0006 | 6-5-2021 | HH Associates Netherlands B.V TEST | 989,94 | 6-5-2021 | 6-5-2021 | Rejected | ۵ | |
| Invoice | TEST0013 | 6-5-2021 | HH Associates Netherlands B.V TEST | 2030,38 | 6-5-2021 | 6-5-2021 | Rejected | ۵ | |

The workflow status on the right hand side will advise when your invoice has been accepted by Tungsten, and then approved by HH Global. Only once an invoice is in 'approved' status has it been accepted by HH Global and is awaiting payment.

Once payment is made, a message will be sent to the Tungsten system updating this screen with 'paid' and a payment due date.

