HH Print Management Spain SL - Tungsten Operating Manual

Please be aware:

A PO will only be available in Tungsten when the HHG Buyer marks it "Delivered in HHub"

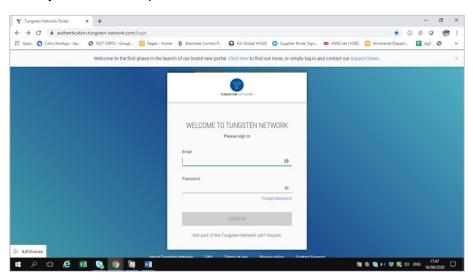
Invoices automatically reject when:

- The payment term, currency or billing entity differ across PO's (consolidated invoice)
- PO line numbers are not added to each PO line
- PO numbers are not input exactly (case sensitive) as provided

**** Please note that this guide covers the process and fields mandatory for invoices raised to HH Global – additional fields may be mandatory depending on your local regulatory requirements. These will be marked with a red asterisk (*), please ensure that you fill these out with the appropriate information.

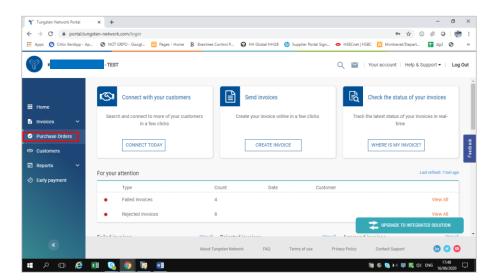
Please follow this step-by-step to guide you through the portal:

1. Enter your email and password:

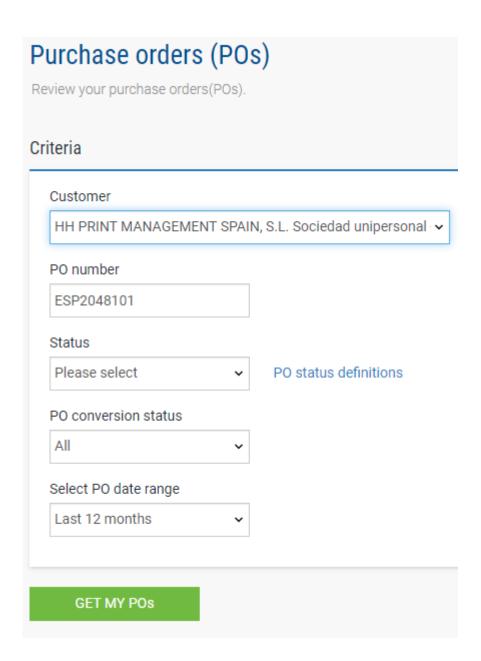


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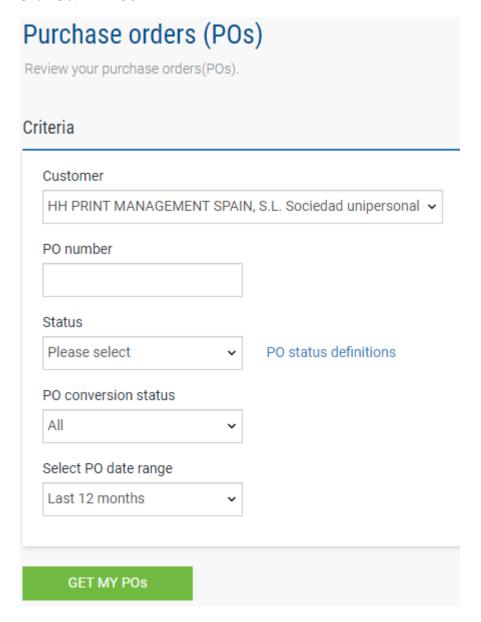
2. To review your available POs, go to Purchase Orders:



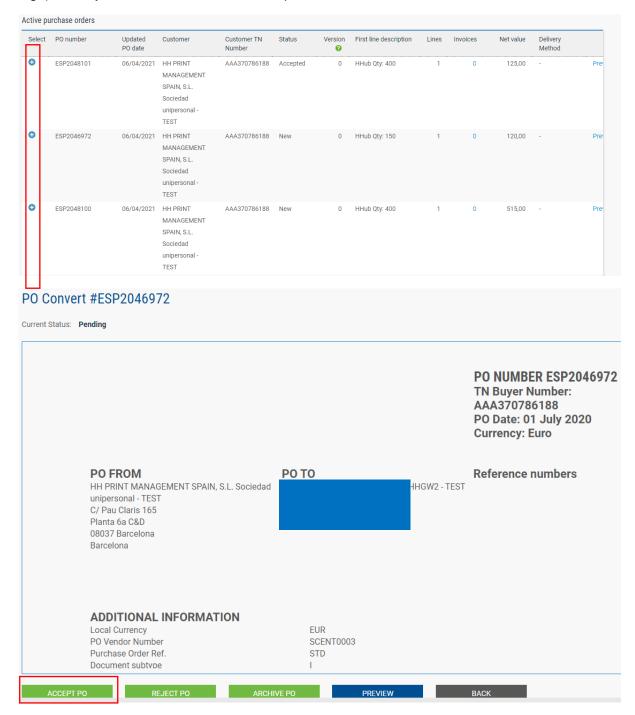
- 3. You can review if one single PO is available for your Invoice by doing the following:
 - i. Customer field: select HH Print Management SL
 - ii. Input PO (ESP+7Digits)
 - iii. Select PO date range: 12 Months (recommended)
 - iv. Click Get MY POs



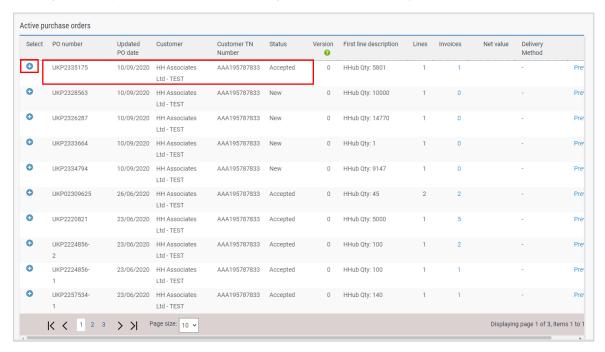
- **4.** You can review all your available POs by doing the following:
 - i. HH Print Management Spain SL
 - ii. Select PO date range: 12 Months (recommended)
 - iii. Click Get MY POs



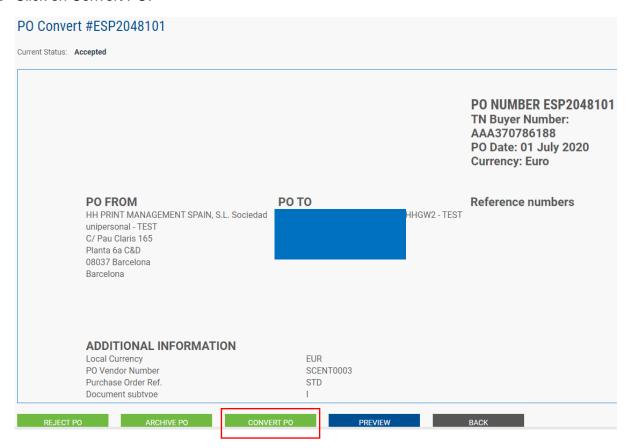
5. Once you get your PO or POs, review all the ones that have status new (click on plus sign) and if you are ok then click on accept.



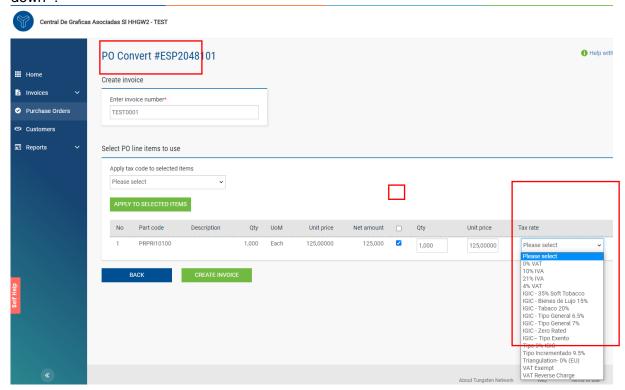
6. Once you accept the PO, select the one you want to invoice (just one PO)



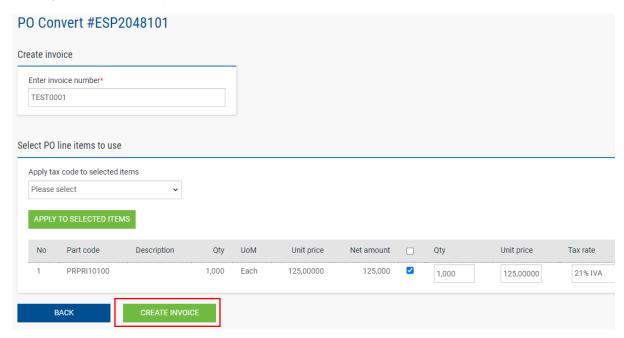
7. Click on Convert PO:



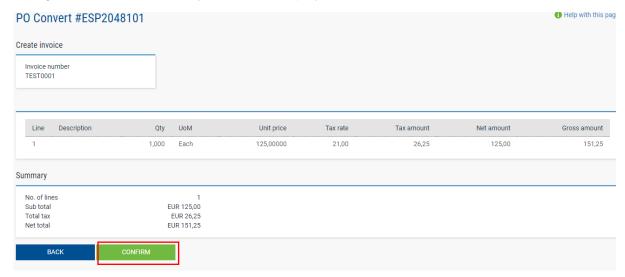
8. Enter your invoice number and tick on the empty box next to Net Amount. Ensure the correct quantity and unit price are inputted, and select the correct tax code from the drop down:



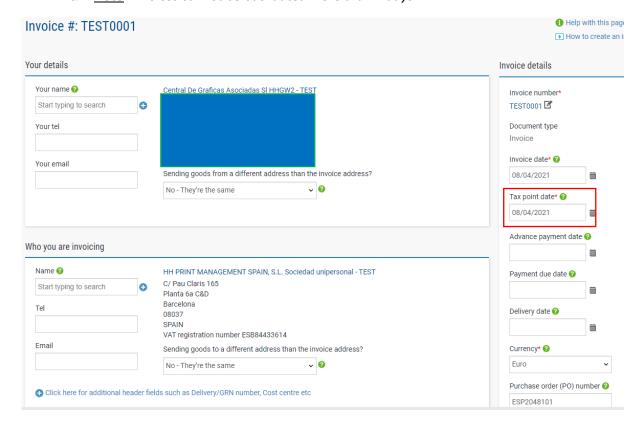
9. Once you complete step 9, click on create Invoice:



10. A page with invoice summary should be display as below, click on Confirm:



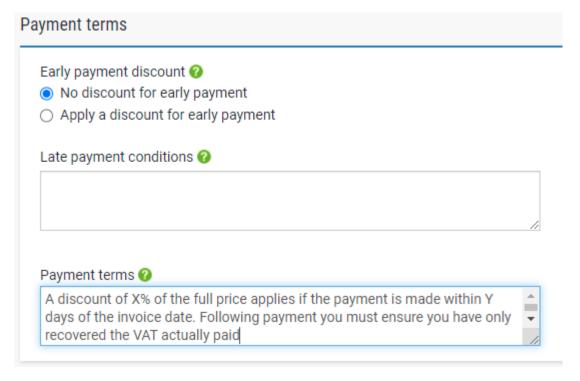
- **11.** A page with invoice details should be displayed. Review that the amount is correct. Note even if you input a payment date & advanced payment date, this is not valid information that will be taken into our accounting system.
- **12.** Make sure you add a 'tax point date' as this is a mandatory field. These are not taken into our accounting system, so please select as per your own process
 - a. Note: Invoices cannot be backdated more than 7 days



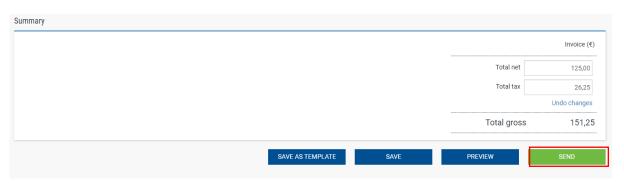
13. If you are on the Early Settlement Discount (ESD) scheme, please ensure in the 'Payment Terms' section of the invoice, you have entered the following wording replacing the 'X' with the details relevant to your ESD agreement. Invoices without this wording will be rejected.

"A discount of X% of the full price applies if the payment is made within Y days of the invoice date. Following payment you must ensure you have only recovered the VAT actually paid"

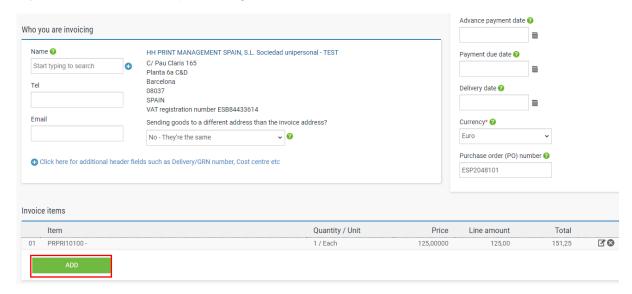
Please note that if your PO does <u>not</u> indicate ESD terms, you should leave the below field <u>blank</u>, otherwise your invoice will be rejected. PO terms can be viewed in the Tungsten portal – simply open the PO in the portal, if you do not see 'ESD' anywhere, the wording is not required.



14. If your invoice is just for one PO and you are ok, then click on SEND at the bottom of the form.

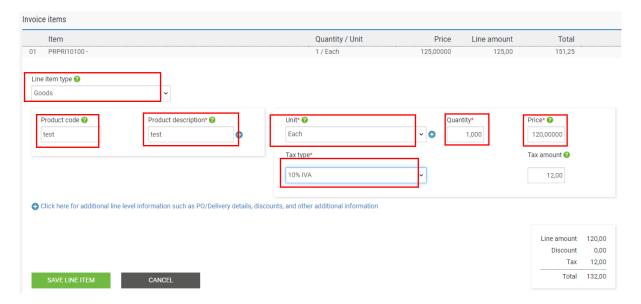


15. If your invoice is for multiple POs, go to invoice items, and click on ADD

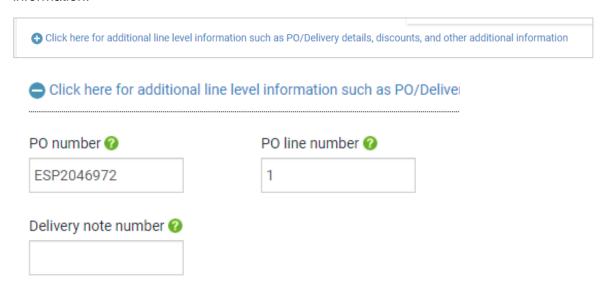


16. Fill in the form as shown below:

- i. Line Item Type (goods)
- ii. Product Code: you could input your own or PRPRI10100
- iii. Product Description: you could input your description or the one that is in the PO
- iv. Unit: Each
- v. Quantity: Match the PO line amount quantity
- vi. Tax type: select the correct tax code for your invoice
- vii. Price: net of the PO (if tax is applicable), gross of PO if no tax is applicable
- viii. Tax value will calculate automatically based on tax code selected
- ix. When you finish click on the plus sign for more options

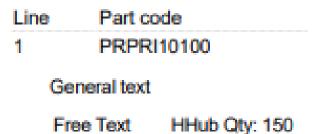


17. Click the below to open up the PO detail and input your PO number and PO line number (you could find it in purchase order review). Your invoice will be rejected without this information.

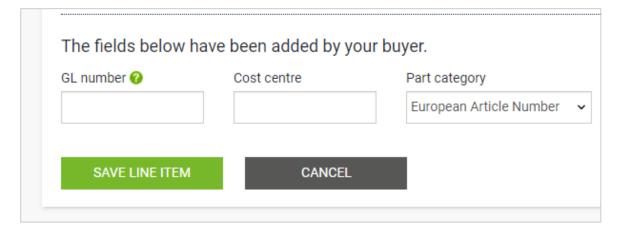


18. The 'PO line number' can be viewed on your PO in the Tungsten portal. Please use the **exact** value as given on the document

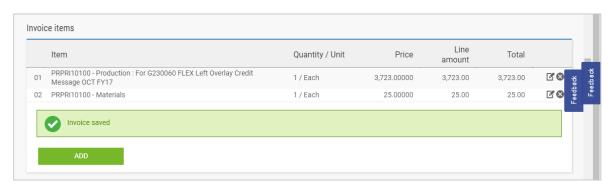
PO Line Details



19. When you finish to fill in the data, click on SAVE LINE ITEM



20. If you need to add more POs repeat steps 15 to 18. When you finish this process all the POs will be shown in Invoice Items.



21. If you are on the Early Settlement Discount (ESD) scheme, please ensure in the 'Payment Terms' section of the invoice, you have entered the following wording replacing the 'X' with the details relevant to your ESD agreement. Invoices without this wording will be rejected.

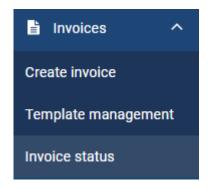
"A discount of X% of the full price applies if the payment is made within Y days of the invoice date. Following payment you must ensure you have only recovered the VAT actually paid"

Payment terms Early payment discount ? No discount for early payment Apply a discount for early payment Late payment conditions ? Payment terms ? A discount of X% of the full price applies if the payment is made within Y days of the invoice date. Following payment you must ensure you have only recovered the VAT actually paid

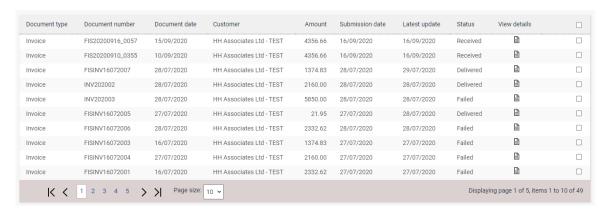
22. If you are OK, then repeat step 14

Once you have clicked 'send' on your invoice it will go through a two-stage validation process

- The first will be within the Tungsten portal confirming that the PO references you
 have used are valid and the invoice and PO values match
 - Note: you cannot partially invoice against POs. POs must be fully utilized against an invoice
 - You can have multiple POs per invoice, but not multiple invoices per PO.
- Once the invoice has cleared Tungsten it will be sent to HH Global for a second validation
- You can monitor the progress of your invoice via 'invoice status':



Click on the page symbol under 'view details' against your invoice



The workflow status on the right hand side will advise when your invoice has been accepted by Tungsten, and then approved by HH Global. Only once an invoice is in 'approved' status has it been accepted by HH Global and is awaiting payment.

Once payment is made, a message will be sent to the Tungsten system updating this screen with 'paid' and a payment due date.

